

Feedback from Service Providers Event – 18th November 2009

What do you want to know about service redesign?

QUESTION	ANSWER
How are decisions on Redesign being made?	<p>The BDAAT Adult JCG will undertake the role of accountable body for the redesign project with responsibilities to</p> <ul style="list-style-type: none"> • Receive and approve interim reports and stakeholder briefings • Receive and approve final report and recommendations <p>The BDAAT Executive Team will undertake the role of Project Board:</p> <ul style="list-style-type: none"> • For project delivery assurance and contingency planning • Quality assurance of appendix documents • Review interim reports/ stakeholder briefings prior to JCG • Stakeholder Management
Who is making the decisions?	
Who is who within the Service Redesign project?	
Unit Cost v Quality v who's been here the longest?	<p>Decisions will be made within the current BDAAT decision making structure as part of the work of the BDAAT Finance and Commissioning Group. New procurement commissioning / paperwork has been developed with HoB to support the process. This will draw on the evidence provided through the 6 review strands:</p> <ol style="list-style-type: none"> 1) What does it look like? 2) Who uses it? 3) Does it work? 4) What does it cost and how is it commissioned? 5) What do Customers think? 6) What do Stakeholders think? <p>and will take into account unit costs, quality and performance. Whilst unit costs will enable us to develop robust costing and activity models, it is clear that decisions need to take a number of important factors into account under each of these strands.</p>
How far will current / past performance influence future funding?	
How will they balance/ weigh the feedback?	











