

TREATMENT REDESIGN UPDATE

October 2009

Issue 1

Welcome to the Birmingham Drug and Alcohol Action Team (BDAAT) Treatment Redesign Update.

This is the first of a series of monthly briefings circulated to Providers, Service Users and other Stakeholders. The aim of the briefing is to provide an update on the Redesign Project, keeping people informed of progress. The Birmingham Drug and Alcohol Action Team is a pan-Birmingham partnership responsible for delivering the National Drug Strategy at a local level. It incorporates representatives from Local Authorities (education, social services, housing and health); the probation service; the police; and the prison service.

In 2008 the decision was taken to undertake a 3 year process of Service Redesign. This was in response to recommendations from a number of local needs assessments and also to enable service provision to be matched to changes in needs at a local as well as a national level. This included the need to ensure better and more consistent pathways were in place with the growing alcohol treatment system; housing, employment services and other community integration services. Additionally it will support the achievement of more challenging targets around treatment and providing sustainable 'value for money' services, as well as helping to ensure equality of access to services for all Birmingham residents. The redesign will ensure that services are commissioned to World Class Commissioning standards and that any new model will be able to accommodate national priorities such as the introduction of personalised budgets and recovery oriented systems.

PROJECT FRAMEWORK

The initial project plan put forward a planned and co-ordinated approach over the 3 year period.

Year One	2009/10	Review and Map
Year Two	2010/11	Remodel and refresh
Year Three	2011/12	Retender and redesign

- **Project Manager** : The project is currently managed by the Lead Commissioner for Drugs Treatment, Tony Mercer, and following his departure in November 2009 by the Interim Redesign/ Treatment Plan Lead, Mary Latter.
- **Project Board** : The Drug and Alcohol Action Team Executive team.
- **Project Executive** : Joint Commissioning Group for Drugs Treatment.

COMMISSIONING INFRASTRUCTURE

Part of the service redesign will be to develop Birmingham Drug and Alcohol Action Team's thinking about it's future commissioning and procurement approach to ensure a phased and managed transition.

COMMUNICATIONS

This monthly briefing will be supported by a series of interactive events, briefings through existing DAAT groups such as the Treatment Function Group, Shared Care Monitoring Group; Drug Intervention Programme Managers Groups and the Service User Forum. You can also find regular updates on the Birmingham Drug and Alcohol Action Team website www.bdaat.co.uk.

PROGRESS TO DATE : YEAR ONE REVIEW AND MAP

Activity in Year One focuses on six main strands:

1. What does it look like?
2. Who uses it?
3. Does it work?
4. What does it cost and how is it purchased?
5. What do customers think?
6. What do Stakeholders think?

Overleaf reports on the progress to date of these six key themes.

DATES OF EVENTS

Group	Date and Time	
Service Users	8 Dec 2009	1.30 – 4.00 pm
Service Providers	18 Nov 2009	2.00 – 4.00 pm

PROGRESS TO DATE : REVIEW AND MAP

YEAR ONE

1. WHAT DOES IT LOOK LIKE?

We have been working with the Safer Birmingham Partnership and National Drug Treatment Monitoring Services (NDTMS) to map areas of drug misuse across the city and match these to treatment centres and people in treatment. We are also in the process of assessing our current treatment system against the requirements of National Institute for Health and Clinical Excellence (NICE) and Models of Care.

What is there still to do?

- We will be undertaking the same mapping across the Drug Interventions Programme (DIP).
- We will analyse services and service activity to ensure a clear picture of what services 'do' to identify blockages and issues as well as good practice.
- We will review previous needs assessments; audits, research and planning.
- We will work with key Stakeholders to ensure any redesign is linked into the total picture including, alcohol, children, young people and families, mental health and the new developments around tier 4.

2. WHO USES IT?

Here we have been looking at the demographics of people living in the city such as gender, ethnicity, age and how this compares to who is using the treatment system.

We will be extending this research to include people accessing the Drug Interventions Programme (DIP).

3. DOES IT WORK?

Here NDTMS information will be used to provide us with information about performance to a range of targets and key performance indicators including:

- Treatment Outcomes Profile (TOP)
- Numbers in Effective Treatment
- Retention
- Planned Discharges
- Drug Intervention Programme Compacts
- Harm Reduction targets

4. WHAT DOES IT COST AND HOW IS IT PURCHASED?

The 2007/08 unit cost exercise has provided information about the cost of services. This is currently being analysed to enable us to:

- agree robust costing models, which will work towards being implemented within current services
- identify any 'poor value for money contracts.'
- use as benchmarks in future commissioning and contract negotiations.

What is there still to do?

- If possible, we intend to replicate the unit costs exercise locally for 2008/09. We will be reviewing our current contractual arrangements to ensure they are 'fit for purpose' and we will then be able to plan for any re-commissioning/ commissioning or procurement in years 2 and 3.

5. WHAT DO CUSTOMERS THINK?

We have undertaken social marketing activity this year which will feed into our review along with research that has been undertaken by DATUS.

We will also be setting up interactive events, working with our current service user groups and the Service User Forum. Additionally there will be briefings through existing structures including the Forum and the Service User Group leads. We will be arranging focus groups aimed at all service users and carers but particularly those not engaged with other groups.

6. WHAT DO STAKEHOLDERS THINK?

There will be a range of interactive events aimed at different Stakeholders Groups that will be starting later in the year. As well as the monthly newsletters there will be briefings of existing Stakeholder Groups such as the Joint Commissioning Group, the Treatment Function Group, and the Shared Care Monitoring Group etc. We are currently developing our mailing list to ensure all developments are e-mailed out to interested parties and inviting individuals to join this. We will also be seeking feedback from Local Delivery Groups across Birmingham. You can also view regular updates on the BDAAT website. Visit www.bdaat.co.uk